FALL/YEAR EAP PARTICIPANTS
Frequently Asked Questions

1. **How will the Financial Aid Office know that I am an EAP participant?**
   The Study Abroad Center on-campus will provide a list of EAP participants to the Financial Aid Office shortly after May 1st.

2. **Can I receive financial aid for my EAP program?**
   Yes, if you are currently receiving financial aid and meet the eligibility requirements we will try to meet your EAP cost with grants (if eligible) and loans. You will receive an e-mail once your award has been revised to reflect your EAP program cost. If you were not awarded financial aid up to the cost, you can apply for a private loan to meet the remaining of the cost.

3. **How will my EAP fees be paid?**
   Once you have accepted your award on-line at www.ofas.uci.edu and have completed all necessary loan documents, we will forward all accepted/confirmed funds to the UCEAP Office. UCEAP will apply these funds to your EAP program fees. If financial aid is NOT enough to cover your fees, UCEAP will send you an invoice for the balance which you will be responsible to pay by the due date indicated.

4. **When are my EAP fees due?** (Make sure to log-in to your MyEAP account at eap.ucop.edu/participants/ to review bill)
   **Fall Programs:**
   - **1st Payment:** First payment is due May 1st. If you are a Financial Aid recipient the 1st payment is deferred. You may be charged a $50 late fee. However, once your financial aid is applied the late fee will be reversed by UCEAP.
   - **Final Payment:** You must pay the total balance of your EAP fees by the 1st of the month in which your program begins. You will be charged a $50 late fee if not paid by the due date. However, if you accept enough financial aid to cover the 1st and final payment, your late fees will be reversed at the discretion of the UCEAP Office.
   **Year Programs:**
   - **1st Payment:** First payment is due May 1st. If you are a Financial Aid recipient the 1st payment is deferred. You may be charged a $50 late fee. However, once your financial aid is applied the late fee will be reversed by UCEAP.
   - **2nd Payment:** Due by the 1st of the month your program begins.
   - **Final Payment:** You must pay the total balance of your EAP fees by December 1st. You will be charged a $50 late fee if not paid by the due date. However, if you accept enough financial aid to cover the 1st, 2nd, and final payment your late fees will be reversed at the discretion of the UCEAP Office.

5. **Can my California Veteran’s College Fee Waiver (Cal Vet) be applied towards the EAP program?**
   Yes. The Cal Vet Waiver is applied towards the UC Tuition (Education) Fee, UC Student Service (Registration) Fee, Participation Fee, Pre-ILP Program Fee, and the ILP Program Fee. All other fees remain your responsibility. You must mail or fax a copy of the Cal Vet benefit letter to UCEAP directly (fax #: 805-893-2583). A separate letter is required for each academic year you participate in the EAP program.

6. **When do I receive my money?**
   **Semester/Quarter Programs: One disbursement only**
   If you accept your financial aid awards early and there is remaining credit once fees are paid, the UCEAP Office will disburse your funds 2 weeks prior to the official start date of your program.
   **Year Programs: Three disbursements**
   - First disbursement: 2 weeks prior to your program’s official start date (50% of remaining credit after fees have been paid)
   - Second disbursement: Mid-December (25% of remaining credit)
• Final disbursement: Mid- March (25% of remaining credit)

**Off-Cycle Year Programs: Four disbursements**
• First disbursement: 2 weeks prior to your program’s official start date
• Second disbursement: Mid-March
• Third disbursement: Mid- July
• Final disbursement: Mid- September

*Parent PLUS loans are not always disbursed to the student. Please refer to Q#10 for more information.*

7. **How do I receive my money?**
   By direct deposit or mail.
   - **Direct Deposit (recommended option)**: Sign-up for e-Refund through your MyEAP account. *Note: You must sign up for direct deposit through UCEAP even if you have already signed up for direct deposit with UCI.*
   - **Mail**: Your check will be mailed from UCSB to the address provided on MyEAP. *Note: Do not contact UCSB for any disbursement questions, instead contact your assigned UCEAP Finance Advisor at studentfinance@eap.ucop.edu.

8. **Why have I NOT received my student Federal Direct Loans?**
   You may have not completed all the necessary steps to process your loan. You will need to do the following:
   a. Log-in to your MyAid account and accept your loan at: [www.ofas.uci.edu](http://www.ofas.uci.edu)
   b. First Time Borrowers must complete a Master Promissory Note and Entrance Counseling at: [www.StudentLoans.gov](http://www.StudentLoans.gov)
   *If you have completed the items above, please send an email to the EAP Financial Aid Counselors to inquire about the status of your loan; eapfa@uci.edu*

9. **Why have I NOT received my Perkins Loan, University Loan, or Hawk Loan?**
   You may have not completed all the necessary documents to process your loan. You will need to do the following:
   a. Log-in to your MyAid account and accept your loan at: [www.ofas.uci.edu](http://www.ofas.uci.edu)
   b. Select the “Print My Forms” tab and print all forms associated with your loan.
   c. Complete and submit original loan forms to: Financial Services/Campus Billing, 101 Aldrich Hall, Irvine, CA 92697-3010
   *If you have completed the items above, please send an email to the EAP Financial Aid Counselors to inquire about the status of your loan; eapfa@uci.edu*

10. **Why have I NOT received the parent PLUS loan?**
    They may have not completed all the necessary steps to process their PLUS loan.
    a. Student: Log-in to your MyAid account and accept the PLUS loan at [www.ofas.uci.edu](http://www.ofas.uci.edu)
    b. Parent: Submit a completed PLUS Confirmation Sheet to our office.
    c. Parent: First Time Borrower must complete a Master Promissory Note at [www.StudentLoans.gov](http://www.StudentLoans.gov)
    d. Parent: Sign the Disbursement Authorization for Parents of EAP Students form and indicate the choice to release the parent funds to the student EAP account (recommended option to avoid a delay in funds and a late fee).
    *If you have completed the items above, please send an email to the EAP Financial Aid Counselors to inquire about the status of your loan; eapfa@uci.edu*

11. **When does my financial aid eligibility end?**
    Financial Aid is limited to a specific Time Frame. You are also required to meet academic requirements to remain eligible for financial aid. Your financial aid will NOT be extended solely because you participated in the EAP program. Please refer to our SAP policy and review your My Academic Status by logging into My aid at [www.ofas.uci.edu](http://www.ofas.uci.edu) for more information.

12. **Who should I contact if I have financial aid questions concerning EAP financial aid?**
    You can contact an EAP Financial Aid Counselor. Our email address is eapfa@uci.edu.

**IMPORTANT LINKS & CONTACTS:**
UCEAP Systemwide Office  
6950 Hollister Ave, Suite 200  
Goleta, CA  93117-5823
Phone: (805) 893-4762  
Fax: (805) 893-4152

Financial Aid File and SAP Status: [www.ofas.uci.edu](http://www.ofas.uci.edu)  
My EAP: [http://eap.ucop.edu/](http://eap.ucop.edu/)  
Loans: [https://studentloans.gov/](https://studentloans.gov/)  
FAFSA: [www.fafsa.ed.gov](http://www.fafsa.ed.gov)  
PIN Request: [www.pin.ed.gov](http://www.pin.ed.gov)  
Cal Grant: [https://mygrantinfo.csac.ca.gov/logon.asp](https://mygrantinfo.csac.ca.gov/logon.asp)